



IVORY MANOR
Boutique Hotel

Dear valued guest,

In response to the coronavirus (COVID-19), additional safety and sanitation measures are currently in effect at Ivory Manor Boutique Hotel.

Due to the coronavirus (COVID-19), we are taking steps to protect the safety of guests and staff. Certain services and amenities may be reduced or unavailable as a result.

In response to the coronavirus (COVID-19), we have reduced reception and service hours. But could be contacted at any time **+27(0)73 206 8719**. Our restaurant is currently not available; however we still will prepare breakfast.

SAFETY FEATURES

Staff follow all safety protocol as directed by local authorities and documented daily
Hand Sanitizer placed in strategic areas in the hotel
Process in place to check health of guests
First aid kits available

All staff are wearing the necessary Personal Protective Equipment and Sanitizer
Each room and guest area are Sanitized by use of a fogging machine that are food safe

PHYSICAL DISTANCING

Cashless payment available
We adhere to Physical Distancing Rules
Mobile number available to assistance **+27(0)73 206 8719**
Chairs spacing of 1.5m

CLEANING

Use of cleaning chemicals that are effective against coronavirus
Linens, towels, and laundry washed in accordance with local authority guidelines
Guest accommodation disinfected between stays
Guest accommodation sealed after cleaning
Property cleaned with VIRU Safe professional cleaning equipment
Guests can opt out of accommodation cleaning service

FOOD SAFETY

Physical distancing in dining areas
Food can be delivered to guest accommodation from delivering restaurants or fast food outlets
All plates, cutlery, glasses, and other tableware sanitized

Do not hesitate to contact me for any additional information or assistance.

Kind Regards

Erik du Preez
Hotel Manager
Ivory Manor Boutique Hotel